

REFUNDS / RETURNS AND CANCELLATIONS POLICY

Payment for all classes must be received prior to the scheduled class date to ensure your space is confirmed for you.

All purchases are final. Diversity Yoga does not offer refunds on services or products for change of mind, injury, illness, change of address or any other reason.

All passes and memberships are non-transferable.

Please note that end dates on multi-class passes and programs are strictly observed. 10-class passes must be used within 12 weeks of purchase. 6-session programs must be completed within 8 weeks of commencement. Extensions are negotiable at Diversity Yoga's discretion to allow for the unexpected, but must be discussed in person.

Passes and memberships may not be shared or transferred, unless with prior agreement.

The activation date of your membership is the date you sign up. The commencement date of a multi-class pass is the first day of practice using that pass.

Gift cards can be redeemed for classes, memberships or products. They are not redeemable for cash. They are valid for 6 months only.

Free classes and launch specials are only available to new members and visitors.

Cancellation must be made via email or text message up to 12 hours before a class without penalty. Workshops, retreats and programs must be cancelled at least 7 days before the event, in which case a 50% admin fee will apply. A refund of the balance will only be made if a suitable replacement can be found.

In case of no-show, a class will be deducted from your class pack.

Confirmed members are required to do the check-in by signing the registration form with their class-pass number up to 5 minutes before class.